

Leicestershire Learning Disability Partnership Board

Thursday 9th July 2016

Communication and Accessible Information Standards workshop Feedback from Professionals and Family Carers



We need to make sure that everyone knows about

- **Easy read**
- **Good communication top ten tips**
- **Accessible Information Standards.**

We need to do this by

- Sharing easy read information and resources we already have.
- Sharing good practise and tell other organisations. Could contracts with providers include 5 good communication standards?
- Invite members of the talk and listen group and visiting locality groups.
- Working within schools to build confidence with self advocates to speak up about Easy Read. Locality groups working with their local schools?



We need to influence the Communication Departments. Join departments together?



• Good idea would be to have Communication Champions in each department, someone in each team who has knowledge and skills and access to resources.

Leicestershire Learning Disability Partnership Board

Thursday 9th July 2016

Communication and Accessible Information Standards workshop Feedback from Self Advocates

Self advocates told us the

The places where they found communication easiest was their day time opportunities like college, services ,volunteering and the pub.

That it was easier to communicate when you are comfortable like with friends and people who know you. It always helps if people are polite.

To communicate well, it was important to feel safe.

It was important for locality groups to make sure that anyone who comes to talk to the group , makes sure that their presentations are clear and accessible.

We need to make sure to remember that lots of people communicate differently. It's important to check out that people understand.

Communication passports are important for some people. It help everyone know how best to communicate with that person.

Learning Disability Awareness and Communication Training for staff , needs to involve people with learning disabilities . Workers will listen more!

