



About this presentation.



My name is : **Jane Parr**

I work for : Leicestershire Partnership Trust

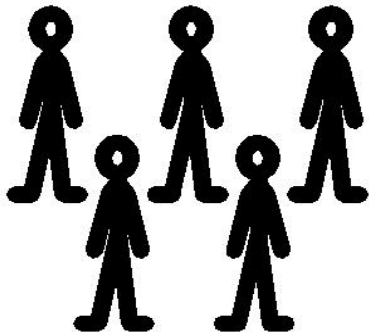
My job is : I am a manager in the service

Telephone number : 0116 2255205

E-mail address jane.parr@leicspart.nhs.uk



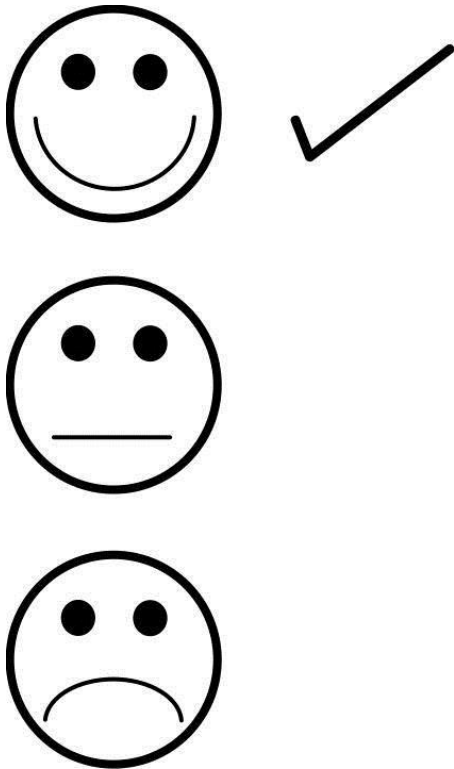
What am I talking about today?



- The Specialist Community Learning Disability Teams
- Our Plans to make these teams better
- Starting to find out what you think makes a good team



What do we want to do?



We want our services to

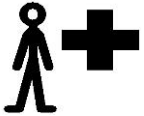
- Keep people safe
- Do a good job for people who use them
- Be a good experience for everyone
- Make the best use of our money



Who is in the teams?



- Clinical Psychologists



- Learning Disability Nurses



- Occupational Therapists



- Psychiatrists



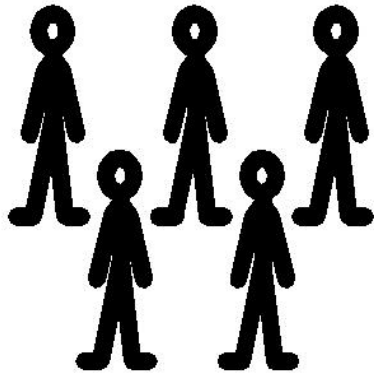
- Physiotherapists



- Speech and Language Therapists



More about the teams?



- There are 6 teams
- One for Leicester and 5 for Leicestershire
- Some teams are big and some are very small
- Many of our staff have to cover more than one team
- Sometimes people have to wait to see the right person



What do our teams do?

The teams only work with adults who have a learning disability

- We help other services to work well with people with learning disabilities
- We provide extra help - for example
For people with very complex needs such as
 - Lots of different health needs
 - Communication
 - Mental Health needs
 - Behaviour support
 - Physical problems
 - Epilepsy





What have we done so far?



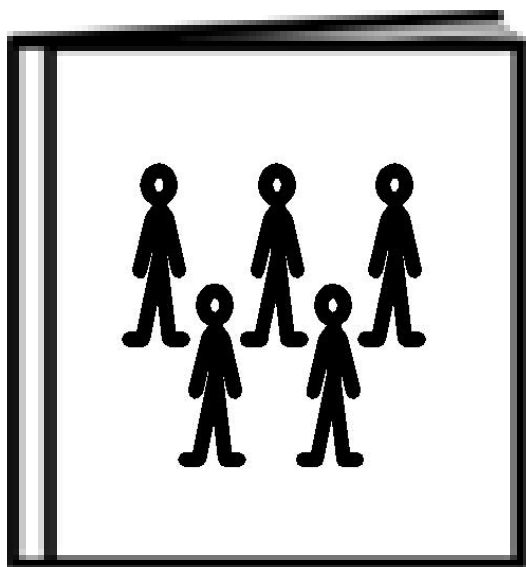
- Read all the big papers from the government that tell us what a good service should do
- Started to talk to our staff about what is good and what could be better
- Looked at all the feedback we have had to see what people want from our services
- Started to look at local information about what people need
- Started to plan how we can involve people who use our services and their carers



What are some of the things we know we need to do?

We need to make sure that

- Everyone knows what the teams do
- We have the right staff to do a good job
- We have good leadership
- We are working well with the right people to make things better
- The structure of the teams and the way they work helps us to do a better job
- The teams have the right support and training to do a good job





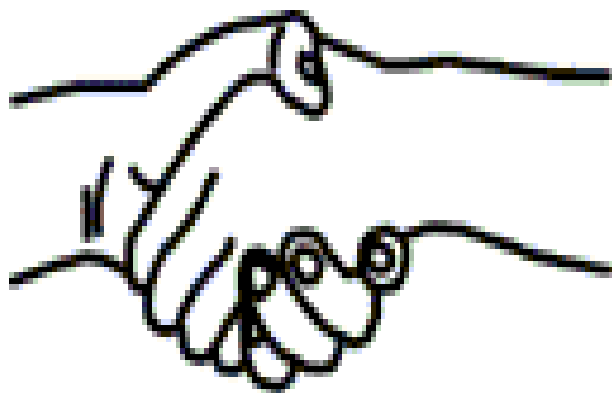
What do the government say?



- We need to work with people earlier so that they do not get so ill
- Our services need to work really closely with other services
- There needs to be more accessible communication and information
- We need to focus on health and well being and making sure people with learning disabilities get help to stay as healthy as everyone else.
- Co-ordination of care to people with complex needs should be better
- Personalisation and involvement
- We need to help other services work better with people with learning disabilities



Who do we need to work with?



- People with learning disabilities and their families
- Our staff both in community and other parts of the service
- Other services within Leicestershire Partnership Trust
- Clinical Commissioning Groups
- Learning Disability Partnership Boards and Health and Well Being Board
- Local Authorities
- Other health services
- Voluntary and private services



Group work



We would like to talk about 2 main things

1. What do you think makes a good service
2. How can we work with people to make a better service?